

PractCom vs Major Dental Platforms - Patient Communication Only

Excludes accounting, billing, insurance, appointment scheduling, recall, production statistics, clinical charting and other PMS functions.

Legend: YES = clearly offered/native | PART = limited, add-on, integration-dependent or less comprehensive | NO = not a core publicly verified feature

Communication feature	PractCom	Dentrix Ascend	Dentrix	Eaglesoft	Open Dental	Curve	Denticon	CareStack	tab32	Practice by Numbers	Weave	Adit	NexHealth	RevenueWell
Two-way patient texting	PART	YES	PART	PART	PART	YES	YES	YES	YES	YES	YES	YES	YES	YES
Email patient communication	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES
Bulk / broadcast messaging	PART	PART	PART	PART	PART	PART	PART	PART	PART	YES	YES	YES	PART	YES
Digital patient forms	YES	YES	PART	YES	PART	YES	YES	YES	YES	YES	YES	YES	YES	YES
Digital check-in	YES	YES	PART	PART	PART	PART	YES	YES	PART	YES	YES	YES	YES	YES
Patient portal	YES	YES	PART	PART	PART	PART	PART	YES	PART	YES	PART	PART	PART	PART
Informed consent delivery	YES	PART	PART	PART	PART	PART	PART	PART	PART	PART	PART	PART	PART	PART
Extensive informed-consent library	YES	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO
Post-treatment instructions	YES	PART	PART	PART	PART	PART	PART	PART	PART	PART	PART	PART	PART	PART
Extensive post-treatment library	YES	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO
Automatic post-treatment check-in	YES	PART	PART	NO	NO	PART	PART	PART	PART	PART	NO	PART	NO	PART
Medication education cards	YES	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO
Patient education library / eCards	YES	PART	PART	PART	NO	PART	PART	PART	PART	PART	PART	PART	PART	PART
Multilingual patient documents	YES	PART	NO	NO	NO	NO	NO	NO	NO	PART	PART	PART	PART	PART
Delivery / communication logs	YES	PART	PART	PART	PART	PART	PART	PART	PART	YES	YES	YES	YES	YES
Document version tracking	YES	PART	PART	PART	PART	PART	PART	PART	PART	PART	PART	PART	PART	PART
Referral communication workflow	YES	PART	PART	PART	PART	PART	YES	YES	PART	PART	PART	PART	PART	PART
Referral thank-you automation	YES	NO	NO	NO	NO	NO	PART	PART	NO	PART	PART	PART	PART	PART
AI smile visualization	YES	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO
Implant education / visualization	YES	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO
Patient Q&A / chatbot	YES	PART	PART	NO	NO	PART	YES	PART	PART	PART	PART	YES	PART	PART
Editable communication library	YES	PART	PART	PART	PART	PART	PART	PART	PART	PART	PART	PART	PART	PART